

PTO/SB/08a (07-09)

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Substitute for form 1449/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>				Complete if Known	
				Application Number	09/991,894-Conf. #4186
				Filing Date	November 13, 2001
				First Named Inventor	Scott Lascelles
				Art Unit	3694
				Examiner Name	S. Malhotra
Sheet	1	of	5	Attorney Docket Number	132538-1016

U.S. PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
		Number-Kind Code ² (if known)				
/E.C./	A1*	US-5,699,527	12-16-1997	Davidson		
	A2*	US-4,958,368	09-18-1990	Parker		
	A3*	US-4,860,341	08-22-1989	D'Avello et al.		
	A4*	US-4,868,376	09-19-1989	Lessin et al.		
	A5*	US-4,872,113	10-03-1989	Dinerstein		
	A6*	US-5,221,838	06-22-1993	Gutman et al.		
	A7*	US-5,457,797	10-10-1995	Butterworth et al.		
	A8*	US-5,557,518	09-17-1996	Rosen		
	A9*	US-5,576,951	11-19-1996	Lockwood		
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	A11*	US-5,701,400	12-23-1997	Amado		
	A12*	US-5,703,949	12-30-1997	Rosen		
	A13*	US-4,736,294	04-05-1988	Gill et al.		
	A14*	US-6,301,591	10-09-2001	Katsumata et al.		
	A15*	US-6,505,176	01-07-2003	DeFrancesco, Jr. et al.		
	A16*	US-7,130,828	10-31-2006	Phillips et al.		
	A17*	US-5,481,647	01-02-1996	Brody et al.		
	A18*	US-7,194,436	03-20-2007	Tammaro		
/E.C./	A19*	US-20070124214	05-31-2007	Blandina et al.		

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		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
/E.C./	B1	WO-9901826-A2	01-14-1999	Business Evolution Inc		
/E.C./	B2	WO-9641287-A1	12-19-1996	Citibank Na		

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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. * CITE NO.: Those application(s) which are marked with an single asterisk (*) next to the Cite No. are not supplied (under 37 CFR 1.98(a)(2)(iii)) because that application was filed after June 30, 2003 or is available in the IFW. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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/E.C./	A20*	US-20040019558	01-29-2004	McDonald et al.	
	A21*	US-20070072585	03-29-2007	Johnson et al.	
	A22*	US-5,491,817	02-13-1996	Gopal et al.	
	A23*	US-5,659,731	08-19-1997	Gustafson	
	A24*	US-5,734,659	03-31-1998	Mann et al.	
	A25*	US-5,920,847	07-06-1999	Kolling et al.	
	A26*	US-5,966,700	10-12-1999	Gould et al.	
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	A33*	US-6,389,541	05-14-2002	Patterson	
	A34*	US-6,513,018	01-28-2003	Culhane	
	A35*	US-6,598,030	07-22-2003	Siegel et al.	
	A36*	US-6,625,645	09-23-2003	Van Horne et al.	
	A37*	US-6,785,661	08-31-2004	Mandler et al.	
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/E.C./	A39*	US-7,096,198	08-22-2006	Cuervo	
	A40*	US-7,251,624	07-31-2007	Lee et al.	
	A41*	US-3,982,103	09-21-1976	Goldman	
	A42*	US-4,774,664	09-27-1988	Campbell et al.	
	A43*	US-5,274,547	12-28-1993	Zoffel et al.	
	A44*	US-5,732,400	03-24-1998	Mandler et al.	
	A45*	US-5,802,499	09-01-1998	Sampson et al.	
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	A47*	US-5,911,136	06-08-1999	Atkins	
	A48*	US-5,995,948	11-30-1999	Whitford et al.	
	A49*	US-6,584,467	06-24-2003	Haught et al.	
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	A51*	US-7,020,631	03-28-2006	Freeman et al.	
	A52*	US-5,285,382	02-08-1994	Muehlberger et al.	
	A53*	US-20020035543	03-21-2002	Shedd et al.	
	A54*	US-20020055906	05-09-2002	Katz et al.	
	A55*	US-20020198808	12-26-2002	Myers	
	A56*	US-20030105725	06-05-2003	Hoffman	
/E.C./	A57*	US-20060153350	07-13-2006	Felger	

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NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
/E.C./	C1	"Solutions for E-Commerce, Communications, Support and Web/Call Center Integration," Technology Marketing Corporation, copyright March 2000.	
	C2	"Online marketing: A New Cure for Shoppus Interruptus - Brief Article," dated August 2000.	
	C3	Notice of Allowance mailed 02/03/2011, in U.S. Application Serial No. 10/901,715.	
	C4	Non-Final Office Action mailed 08/10/2010, in U.S. Application Serial No. 12/819,712.	
	C5	Response to Non-Final Office Action mailed 08/10/2010, in U.S. Application Serial No. 12/819,712.	
/E.C./	C6	Defendant's Preliminary Invalidity Contentions (without appendices); NextCard, LLC v. Chase Bank USA, N.A., et al.; Civil Action No. 2:09-cv-394-TJW, in the U.S. District Court for the Eastern District of Texas, Marshall Division, dated December 3, 2010 (31 pages).	

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